

Sendai City Follow-up Action Plan for Foreign Visitors Infected with COVID-19

October 14th, 2022
Inbound Tourism and
Convention Section,
Culture and Tourism
Bureau, City of Sendai

Foreign Visitors

If you developed symptoms that resemble that of COVID-19 (fever, etc.).

You can register with the Support Center for COVID-19 Positive Individuals via private testing if the following descriptions apply to you.
People who:
developed minor symptoms, are aged 64 or younger, are not pregnant, are not at risk of developing more severe symptoms due to reasons such as pre-existing illness.

Consult a Medical Institution

●Medical Consultation Center (Call Center)(TEL:022-398-9211)

Languages	Hours
Japanese, English, Chinese, Korean, Spanish and Portuguese	24 hours
Thai, Nepali, Vietnamese, Russian, Tagalog, Indonesian and Hindi	Weekdays 8:30~18:00

※ You will be directed to a medical institution which you could consult.
※ Please contact the medical institution in advance to confirm whether consultation is possible.



[Miyagi Prefecture Consultation Service for COVID-19] <https://www.c19.mhlw.go.jp/area-tohoku-en.html#miyagi>

Private Testing

Testing using a COVID-19 antigen test kit (※) that has been pharmaceutical-approved in Japan, if you have access to one.
※A test kit is only valid if it was approved by the Japanese government as "In Vitro Diagnostic Medical Device" or "Category-1 OTC (over the counter) Drug". Test kits categorized as "for research purpose" is NOT valid. You can check the pharmaceutical approval status of antigen test kits on the Ministry of Health, Labour and Welfare website.

[Ministry of Health, Labour and Welfare website]
https://www.mhlw.go.jp/stf/newpage_11331.html



If you tested positive for COVID-19

Documented Patient

- ① People who are age 65 or older
- ② People who require hospitalization
- ③ People who are at risk of developing more severe symptoms and hence requires COVID-19 medication or other treatment
- ④ Pregnant persons (Including persons suspected of being pregnant)

Your doctor will file a notification to the Public Health Center about your case, if any of ① to ④ applies to you.

Undocumented Patient

People who fall outside of categories ①~④ as stated on the left

Registration with the Support Center for COVID-19 Positive Individuals (Electronic application/Japanese language only)

- ※ Who can register: ① age 64 or younger, ② not pregnant (excluding persons suspected of being pregnant), ③ 7 days starting from the day when symptoms developed has yet to pass, and ④ can be contacted through text message or email
- ※ Please register your accommodation in Japan as your address.
- ※ People who tested positive for COVID-19 via private testing CANNOT apply to enter a recuperation facility if they are not registered with the Support Center for COVID-19 Positive Individuals.

[Please refer to the following Miyagi Prefecture website on how to register with the Support Center for COVID-19 Positive Individuals]

<https://www.pref.miyagi.jp/site/covid-19/haiso-touroku-center.html#a2>



You will NOT be contacted by the Public Health Center. Please consult or reach out via the following website if you would like to receive support such as entering a recuperation facility or receiving consultation if your condition worsens.

The official website of the City of Sendai: For those who tested positive for COVID-19 (Electronic application/Japanese language only)

<https://www.city.sendai.jp/kePonkoanzen-kansen/kurashi/kenkotofukushi/kenkoiryo/kansensho/shippebetsu/kansensho/youseinko/atahemokuij.html>

※ If you need an interpreter, please use the interpretation service provided by the Ministry of Health, Labour and Welfare. ●TEL:03-6436-4818



For those who are staying outside of Sendai City (Within Miyagi prefecture)

Website of Miyagi Prefecture 'Support Center for COVID-19 Positive Individuals'
<https://www.pref.miyagi.jp/site/covid-19/haiso-touroku-center.html>



If you tested negative

Even if you tested negative for COVID-19, please continue monitoring your health and take preventative measures if symptoms continued to be present. If your condition worsens, please consult a medical institution.

Those who were in close contact with the infected individual (fellow travelers, etc.) will NOT be allowed to enter the recuperation facility if they themselves did not test positive for COVID-19.

For those whose doctor filed a notification, the Public Health Center will contact you via a phone call. Please follow the instructions of the Public Health Center about entering a recuperation facility, etc.

※ Please register your accommodation in Japan as your address.
※ Please note that it might take somewhere between one day to a few days before you could enter the recuperation facility depending on the status of the spread of COVID-19 infections.